## PRIVACY POLICY

This Policy outlines the way in which the Victorian Parents Council manages personal information. This policy does not apply in respect of employment records of Victorian Parents Council employees.

The kind of information we collect

The general type of information we may collect and hold, includes personal information about:

- staff and volunteers at member schools;
- students enrolled at member schools and their parents;
- people who attend our training programs and conferences;
- job applicants, staff, consultants and other contractors; and
- other people who come into contact with the Victorian Parents Council.

In general, the personal information we collect and hold includes the name of the individual and the school with which they are associated. It may include contact details and other matters which are relevant for the purpose for which they were collected. It can also include sensitive information such as an individual's membership of a professional association or trade union, criminal record, racial or ethnic origin and religious affiliations.

How we collect and hold your Personal Information

We will generally collect personal information:

- from you directly when you provide your details to us;
- from you indirectly through emails, meetings, attendance at seminars, telephone conversations and your use of our services; and
- from member schools when it is necessary for us to have this information to provide advice and other services.

We take reasonable steps to protect the security of personal information. Our staff are required to protect the confidentiality of personal information and the privacy of individuals. We also take reasonable steps to protect personal information held by us from misuse and loss and from unauthorised access, modification and disclosure. This includes restricting access to electronic records and use of physical security for hard copy records.

When we no longer require your personal information, we will take reasonable steps to destroy it.

Why we collect, hold, use and disclose personal information

In general, we collect, hold, use and disclose personal information as is necessary:

- to conduct our affairs;
- to provide advice and assistance to schools;
- to promote independent schooling;
- to provide specialist programs for principals, teachers and volunteers; and
- to comply with our legal obligations.

To whom we disclose personal information

We may disclose personal information, including sensitive information to:

- member schools;
- government departments and education authorities;
- courts, tribunals and regulatory authorities; and
- people who assist us in providing our services.

Disclosure of information overseas

We may in limited circumstances, send personal information overseas, such as when we engage overseas consultants to assist us in particular projects who need access to that information.

Access to your personal information

You may seek access to and correct your personal information by contacting us by email: <a href="mailto:vicpc@vicparentscouncil.vic.edu.au">vicpc@vicparentscouncil.vic.edu.au</a>. We will require you to verify your identity and specify what information you seek. We may refuse to provide your personal information, if we believe this appropriate and such refusal is authorised under the Australian Privacy Principles.

Making privacy complaints

If you have any questions about privacy related or wish to complain about a breach of the Australian Privacy Principles or the handling of your information, you may also contact us via email: <a href="wicpc@vicparentscouncil.vic.edu.au">wicpc@vicparentscouncil.vic.edu.au</a>. We may ask you to lodge your complaint in writing. Any complaint will be investigated by the Executive Officer and you will be notified of the making of a decision in relation to the complaint as soon as possible and in any event within 30 days.

If we are unable to satisfactorily resolve your concerns about our handling of your personal information, you can contact:

**Australian Information Commission** 

GPO Box 5218

SYDNEY NSW 2001

Revision of Policy

This policy may be reviewed and revised from time to time to take into account changes in our practices and changes in legislative requirements.