



Difficult Conversations and How to Have Them

Facilitator: Linda McNeil

Are you finding yourself increasingly engaged in difficult conversations with staff, parents and/or colleagues?

Would you like to improve your skills, so you can turn those difficult conversations into successful encounters?

This course looks at the right way to approach these conversations, the skills to manage them and the processes to underpin positive relationships.

In this workshop Linda draws on her experience working with parents in schools and managing complaints for almost two decades.

Perfect for principals, school executives, teachers or front-line staff, participants are guided through exercises that will increase their understanding of themselves and others.

Linda takes participants through practical scenarios to apply the skills and their new knowledge.

A trained mediator and coach, Linda has worked in and around schools for a decade and a half.

Linda specialises in the area of conflict management and enjoys working with school staff to hone their skills in dealing with conflict situations.

Future Focussed Parenting



Linda McNeil

M.B.A., Grad Cert Dispute Resolution, B.Bus.

For over two decades, Linda McNeil has worked with schools, school systems, parents and parent associations to advocate for parents, build relationships and manage conflict. Linda believes that the beauty lies in the liminal space where schools and families encounter each other to build the best environment they can for all children.

Linda is a well-known speaker on parent engagement, conflict management and generational differences. She regularly presents workshops for teachers and pre-service teachers. Linda is a licensed coach with Growth Coaching International.